National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey 2020 - 2021

(on Overall Institutional Performance)

Guidelines for Students  
  
This Student Satisfaction Survey regarding the overall institutional performance will help to   
upgrade the quality of our institution in all aspects.  
A student will have to respond to all the   
questions given in the following format with her/his sincere effort and thought.   
Her/his identity will not be revealed.  
  
Instructions to fill the questionnaire  
● All questions should be compulsorily attempted.  
● Each question has five responses, choose the most appropriate one.  
● The response to the qualitative question no. is student’s opportunity to give   
suggestions or improvements; she/he can also mention weaknesses of the institute   
here.

\* Required

Email \*

Cannot pre-fill email

A) Please confirm this is the first and only time you answer this survey. \*

Yes

No

B) Department : \*

Choose

C) Year of Study : \*



Your answer

D) Gender: \*

Female

Male

Transgender

Prefer not to say

1. How much of the syllabus was covered in the class? \*

85 to100%

70 to84%

55 to 69%

30 to 54%

Below 30%

2. How well did the teachers prepare for the classes? \*

Thoroughly

Satisfactorily

Poorly

Indifferently

Won’t teach at all

3. How well were the teachers able to communicate? \*

Always effective

Sometimes effective

Just satisfactorily

Generally ineffective

Very poor communication

4. The teacher’s approach to teaching can best be described as \*

Excellent

Very good

Good

Fair

Poor

5. Fairness of the internal evaluation process by the teachers. \*

Always fair

Usually fair

Sometimes unfair

Usually unfair

Unfair

6. Was your performance in assignments discussed with you? \*

Everytime

Usually

Occasionally/Sometimes

Rarely

Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. \*

Regularly

Often

Sometimes

Rarely

Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. \*

Significantly

Very well

Moderately

Marginally

Not at all

9. The institution provides multiple opportunities to learn and grow. \*

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. \*

Every time

Usually

Occasionally/Sometimes

Rarely

Never

11. Your mentor does a necessary follow-up with an assigned task to you. \*

Everytime

Usually

Occasionally/Sometimes

Rarely

I don’t have a mentor

12. The teachers illustrate the concepts through examples and applications. \*

Everytime

Usually

Occasionally/Sometimes

Rarely

Never

13. The teachers identify your strengths and encourage you with providing right level of challenges. \*

Fully

Reasonably

Partially

Slightly

Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them. \*

Everytime

Usually

Occasionally/Sometimes

Rarely

Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. \*

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. \*

To a great extent

Moderate

Some what

Very little

Not at all

17. Teachers encourage you to participate in extracurricular activities. \*

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. \*

To a great extent

Moderate

Somewhat

Very little

Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. \*

Above 90%

70 – 89%

50 – 69%

30 – 49%

Below 29%

20. The overall quality of teaching-learning process in your institute is very good. \*

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your Institution. \*