

Chandra kamal Bezbaruah College, TeokJogduar, Jorhat, Assam

Internal Quality Assurance Cell (IQAC)



Parents Feedback Report 2020-21

Chandra Kamal Bezbaruah
Coordinator, IQAC
CKB College Jorhat

Parents Feedback Report
For the academic year 2020-21
Chandra Kamal Bezboruah College, Teok

Objective of Feedback

An annual survey was conducted to assess the satisfaction of parents regarding the services of the college. Each year we ask parents to complete a feedback form to gain an insight into how college could improve on various parameters. We value feedback and treat it with highest respect, courtesy, value and confidentiality.

METHODOLOGY

In each academic session we have visited the house of the students and asked their parents to complete a printed feedback form (provided by college). Accordingly, this year also, we have visited 200 nos. of houses with a series of 13 nos. of questions designed to elicit opinions of the parents. To complete the drive, teachers were divided into four groups with a group leader of each group and allotted those 50 household in each group to visit. This 200 nos. of household is randomly selected out of almost 1500 students of the college. The feedback form is also available on the college website. Filling of feedback is voluntary.

Design of Feedback

The feedback collected included rating of key services on a four point scale:

1. Excellent
2. Very good


Principal
CKB College, Teok
JORHAT

Binoybroj Rujkhowr
Coordinator, IQAC
C.K.B. College, Teok

3. Good

4. Poor

Areas assessed were

1. Admission procedure

2. Library Facilities

3. Academic atmosphere

4. College infrastructure

5. Sports and Cultural Activities

Besides this, some suggestions were also asked them to provide from their end if any.

Analysis of Feedback

The Feedback data were first tabulated and then simple statistical tool like simple mean and averages along with simple diagrammatic representation are used to testify the views of the respondents in order to draw inferences on the following questions.

Table Representing the Overall Response Rate

Sl. No	Question	Scale								Total
		Excellent		Very Good		Good		Poor		
		Ab	%	Ab	%	Ab	%	Ab	%	
1	What do you think about transparency in admission procedure of the college	95	47.5	50	25.0	40	20.0	15	7.5	200
2	What do think about infrastructure facility of the college?	40	20.0	70	35.0	80	40.0	10	5.0	200
3	Library of the College	80	40.0	80	40.0	20	10.0	20	10.0.	200
4	What do you think about the sports and cultural activities of the college	50	25.0	55	27.5	65	32.5	30	15.0	200
5	What is your perception about the academic and evaluation process of the College?	75	37.5	75	37.5	30	15.0	20	10.0	200
6	What is your opinion about the name and fame of the College?	70	35.0	50	25.0	70	35.0	10	5.0	200

Ab=Absolute Figure, %= Percentage

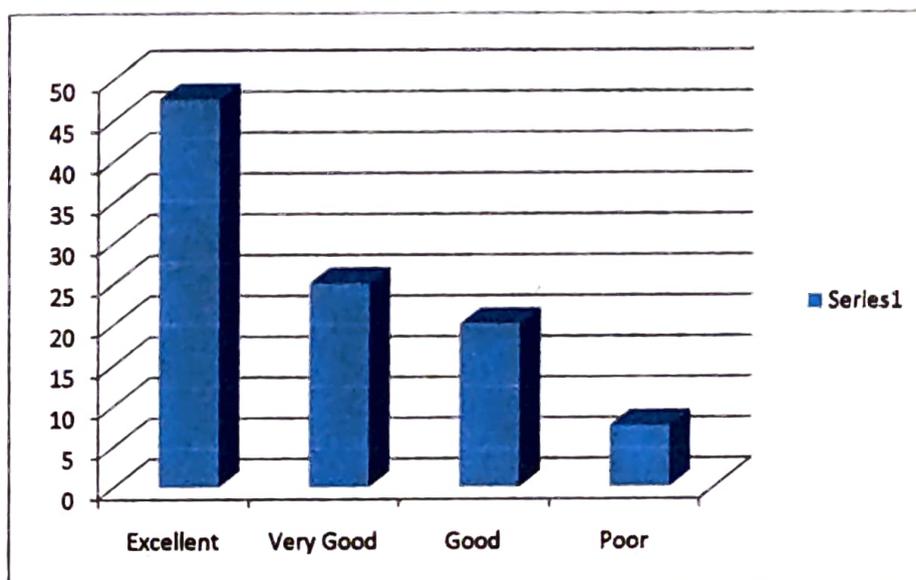
Binoykrat Rajkhowa
Co-ordinator, IQAC
C.K.B. College, Teok

Binoykrat
Principal
CKB College, Teok
JORHAT

Table Representing Educational Qualification of the Respondents

Illiterate	Primary	Upper-Primary	Intermediate	Graduate	Post-Graduate and above	Total
10	21	20	65	73	11	200

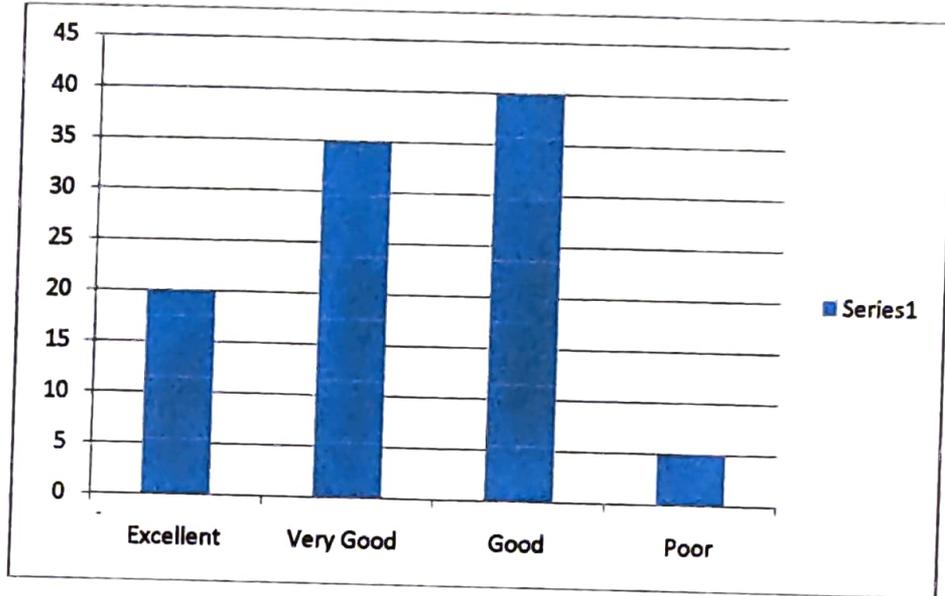
1) **What do you think about transparency in admission procedure of the college?**



Binoy brot Rajkhowa
 Co-ordinator, IQAC
 C.K.B. College, Teok

B. Lalaw
 Principal
 CKB College, Teok
 JORHAT

2) What do think about infrastructure facility of the college?



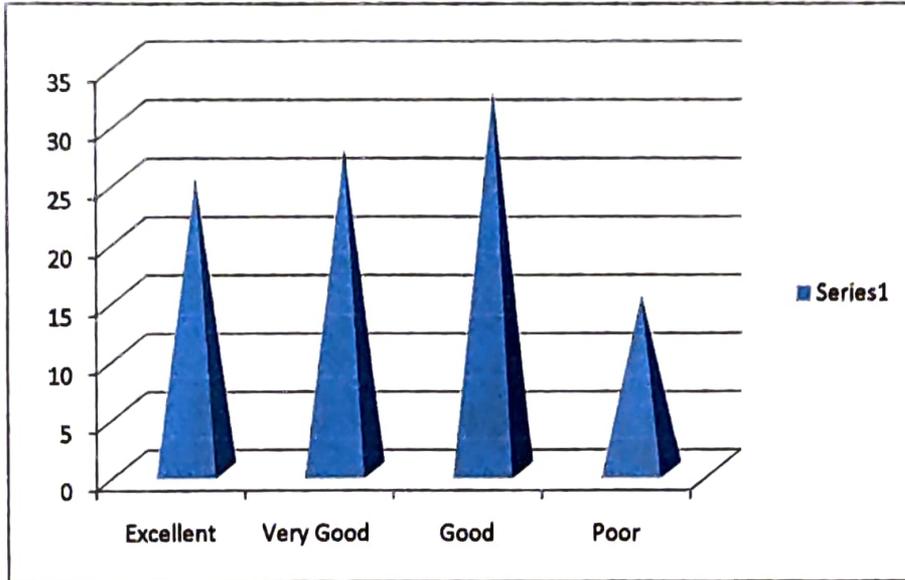
3) Library of the College



4) What do you think about the sports and cultural activities of the college?

Binoybrot Rajkhowa
Co-ordinator, IQAC
C.X.B. College, Teok

B. Barlow
Principal
CXB College, Teok
JORHAT



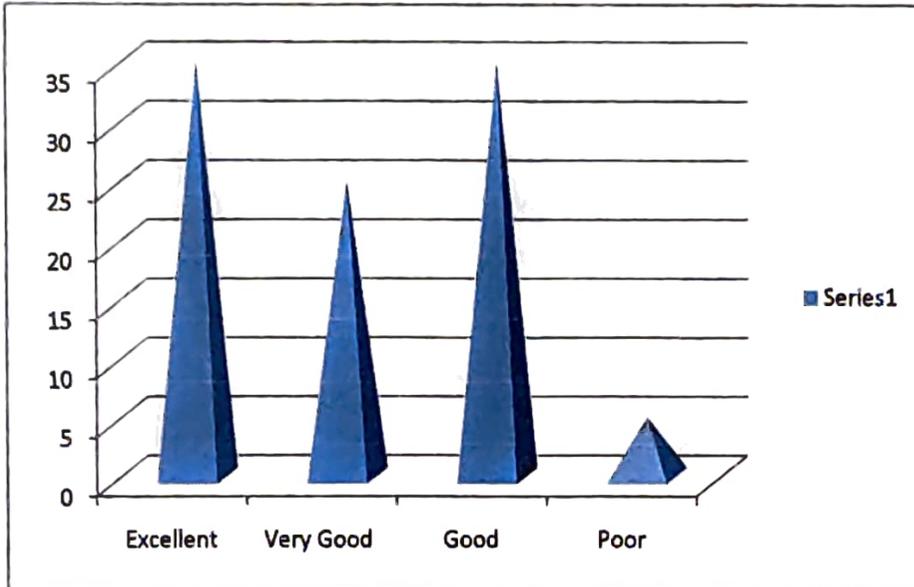
5) **What is your perception about the academic and evaluation process of the College?**



Binoykrishna Raykhona
Co-ordinator, IQAC
C.K.B College, Teok

B. Palani
Principal
CKB College, Teok
JORHAT

6) What is your opinion about the name and fame of the College?



Binoykrish Rajkhowa
Co-ordinator, IQAC
C.K.B. College, Teok

B. Barlow
Principal
CKB College, Teok
JORHAT